

City of Sheldon

July 2012

Utility Scams Targeting Victims Nationwide

One of the largest reported scams is a multi-state operation that aims to steal payment and identity through in-person solicitation, social media, fliers, phone calls and text messages. To date, utility customers in California, Illinois, Tennessee and Texas have been affected.

Reportedly scammers contact utility customers and inform them that President Obama has approved special funding through the Federal Reserve Bank for utility bill assistance, which includes a large credit on bills or money deposited directly to an account. Scammers ask for personal information and then supply a fraudulent bank routing number. No such federal payment program exists.

In Iowa, investor-owned utilities have reported a different scam in which utility customers are contacted by phone by individuals posing as customer service agents or attorneys. The customers are told their utility bill payment is overdue and payment is needed immediately to avoid disconnection. A credit card or debit card number is then asked for.

If you are contacted by what

you believe to be a scam, please report it to the police department immediately. Also, please make sure you are aware of the City of Sheldon's billing procedures. The bills go out the last business day of the month, they are due on the 10th of each month. If a bill is not paid on the 10th of each month, a reminder is sent out. The reminder does not have any additional fees added on to it. If the bill is not paid before 1:00 p.m. on the due date of the reminder, a finance fee and an administration fee are assessed. At that point, a disconnect notice is delivered. If the bill is not paid by the due date on the disconnect notice, we will attempt to contact the customer before disconnection occurs. Unlike the scammers who ask for a credit or debit card, the City of Sheldon does not have the capability of accepting credit or debit cards at this time, therefore we would not ask for them.

We would also like to remind customers that any changes to your utility account require you to provide your utility account number. This requirement is part of the Red Flag Policy that helps to protect customers from identity theft.

FARMERS MARKET

The Farmers

Market is open every Monday from 4:30 p.m. to 6:30 p.m. and Fridays from 11:00 a.m. to 1:00 p.m. They are located in the Community Services Center Parking Lot. Stop by for fresh vegetables and baked goods.

OFFICES CLOSED

The Sheldon

City Offices will be closed on Wednesday, July 4, 2012.

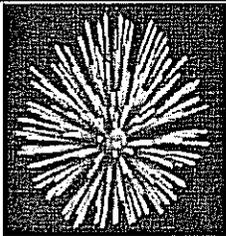
Phone Numbers:

<i>Emergency</i>	911
<i>Police Dept.</i>	324-2525
<i>City Offices</i>	324-4651
<i>Street Dept</i>	324-3252
<i>Water Dept</i>	324-2845
<i>Wastewater Dept</i>	324-2234
<i>Recreation Dir</i>	324-2769
<i>Aquatic Center</i>	324-4771
<i>SCDC</i>	324-2813

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416 9th Street
PO Box 276
Sheldon, IA 51201
Phone: 712-324-4651
Fax: 712-324-4601

We're on the Web
www.sheldoniowa.com



Happy Independence Day!

Outdoor Aquatic Center – Fecal Contamination Issues

The Sheldon Outdoor Aquatic Center has had a handful of incidents in regard to fecal contamination over the last few years. Under the State of Iowa Health Code, there are 3 different contaminations that need to be dealt with immediately and have 3 different responses that need to take place. They are vomit, formed stools and diarrhea. All 3 forms require swimmers to exit the pool and depending on the severity of each issue, may require the pool to be closed for an entire day. Due to the potential illnesses this may create, there is very little latitude in not addressing the situation. Not only is this frustrating for the patrons and staff, this can also be very expensive with the amount of chemicals that are needed to treat the incident.

With that said, we would please ask parents to take some time to discuss this with your children. If they are not feeling well or have had incidents of diarrhea, please do not go swimming or send them swimming. Also, young infants are required to wear swim diapers and we ask parents to please check them often during swimming. We do appreciate your help with this and hopefully we can stop this from happening in the future for everyone to enjoy the Outdoor Aquatic Center.



The Sheldon Celebration Days' Committee

Celebration Days' Pageant

To be held
August 3, 2012 at 7:00 p.m.
Please fill in the registration form below and return to:
SCDC- Celebration Days
P.O. Box 276, Sheldon, Iowa 51201

CELEBRATION DAYS PAGEANT REGISTRATION

Name: _____ Ms. Sheldon (Age 40+ years)

Address: _____ Miss Sheldon (Ages 15-18 years)

_____ Little Miss Sheldon (Ages 8-10 years)

Phone: _____ Master Sheldon (Ages 8-10 years)

Son or Daughter of _____

Registration deadline is Monday, July 20, 2012